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CONFIRMATION NO. 7179

SERIAL NUMBER	FILING or 371(c) DATE	CLASS	GROUP ART UNIT	ATTORNEY DOCKET NO.
10/691,777	10/22/2003 RULE	705	3628	062403.P001

APPLICANTS

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** CONTINUING DATA *****

** FOREIGN APPLICATIONS *****

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02/20/2004

Foreign Priority claimed	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	35 USC 119(a-d) conditions met	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	STATE OR COUNTRY	SHEETS DRAWINGS	TOTAL CLAIMS	INDEPENDENT CLAIMS
Verified and Acknowledged	<input type="checkbox"/> <u>I/</u> <u>GOR N BORISOV/</u>	Examiner's Signature	<input type="checkbox"/> <u>Initials</u>	WA	12	72	9

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TITLE

Business performance and customer care quality measurement

FILING FEE RECEIVED 1211	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
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